



SUPER EMPOWER® LITHIUM IRON PHOSPHATE (LiFePO₄) BATTERIES WARRANTY

1. Warranty Overview

SUPER EMPOWER® warrants that its Lithium Iron Phosphate (LiFePO₄) batteries are free from defects in materials and workmanship under normal use and service conditions during the applicable warranty period. This warranty applies only to the original purchaser, is non-transferable, and covers products purchased through SUPER EMPOWER® authorized sales channels.

2. Warranty Period

LiFePO₄ Battery: 5 Years

Battery Accessories: 1 Year

Warranty begins on the original purchase date.

3. Warranty Coverage

Covered issues include:

- Manufacturing defects
- BMS-related failures
- Charging or discharging failures caused by product defects
- Internal component failures affecting performance
- Product failures that do not meet stated specifications under normal use

4. Long Cycle Life Design

SUPER EMPOWER® LiFePO₄ batteries are engineered for reliable long-term performance with advanced Battery Management System (BMS) protection and thousands of charge and discharge cycles under proper use and maintenance.

5. Warranty Service

If a covered defect is confirmed, SUPER EMPOWER® may provide:

- Repair
- Replacement with a new or certified refurbished unit
- Refund when repair or replacement is unavailable

SUPER EMPOWER® reserves the right to determine the appropriate solution based on product condition and availability.

6. Warranty Claim Process

Step 1—Contact Support: Provide **order number, proof of purchase, Battery Serial Number (S/N), issue details, and photos/videos** if available.

Step 2—Technical Evaluation: Our support team will review the issue, provide troubleshooting guidance, and determine the appropriate solution.

Step 3—Return Authorization: If product return is required, SUPER EMPOWER® will provide return instructions before shipment. Unauthorized returns may not be accepted.

Step 4—Inspection & Resolution: Approved warranty issues will receive repair, replacement, or refund.

7. Warranty Exclusions

Not covered:

- **Misuse, abuse, or accidental damage**
- **Incorrect installation or operation**
- **Use with incompatible chargers, inverters, or electrical systems**
- **Overcharging, over-discharging, or improper series/parallel connections**
- **Unauthorized disassembly, modification, or repair**
- **Water damage, fire damage, impact damage, or extreme environmental damage**
- **Normal capacity degradation caused by regular use**
- **Products purchased from unauthorized sellers**
- **Use as an engine starting battery**

8. Recommended Applications

Designed for:

RV, Solar Energy Storage, Off-grid Systems, Trolling Motors, Marine Electronics, Backup Power. Not designed for engine starting applications, life-support systems, or medical equipment where battery failure may result in injury or death.

9. Battery Maintenance Tips

- Use a compatible LiFePO₄ charger
- Avoid long-term storage in a fully discharged state
- Store and operate within recommended temperature ranges
- Follow the user manual

Built-in Low Temperature Protection:

Charging stops below 32°F (0°C). Discharging stops below -4°F (-20°C). Operation resumes when temperature returns above approximately 41°F (5°C).

10. Compensation & Liability

SUPER EMPOWER®'s responsibility under this warranty is limited to repair, replacement, or refund of the product. Maximum liability shall not exceed the original purchase price. SUPER EMPOWER® shall not be liable for indirect, incidental, or consequential damages.

11. Contact Support

Phone: 510-350-8939

Email: support@super-empower.com

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SOLTECH LLC reserves the right to update all product data sheets at any time. Consult Super Empower marketing specialists for publication updates at hello@super-empower.com

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BRANDS

